



0000046086

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4760

Investigator: Deb ReaganPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2006 - 50627Date: 3/27/2006Complaint Description:      08A Rate Case Items - OpposedFirst:Last:Complaint By:

Ed

Kent

Account Name:

Ed Kent

Home: [REDACTED]Street:

n/a

Work:City:

n/a

CBR: [REDACTED]State:

AZ

Zip: n/a

is:Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000Nature of Complaint:

\*\*\*\*E-01345A-05-0826\*\*\*\*

I believe that is outrageous that APS want me to pay for down time at the Palo Verde Nuclear plant. If APS had properly overseen things during the development phase, they would not be confronting design problems at this late date. It is also outlandish that APS wants to recover downtime costs from me when part of the electricity generated at Palo Verde is sold to non-APS customers in neighboring states.

Regards,

Ed Kent, Retired

Phone: [REDACTED]

Fax: [REDACTED]

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

Replied to customer with the following e-mail -

Thank you for your recent e-mail to the AZ Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments have been entered into the records and with the Docket in this matter. They will be available for all five Commissioners to review before making a decision on this issue.

The Commissioners appreciate you taking the time to let them know your thoughts regarding this case.

RECEIVED  
2006 MAR 27 P 3:58  
AZ CORP COMMISSION  
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UTILITY COMPLAINT FORM

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Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

Date Completed: 3/27/2006

Opinion No. 2006 - 50627

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